

# Grievances and Complaints

## What should I do if my insurer is not listening to my complaints regarding my policy, claim , endorsements etc?

The Insurance regulator , IRDA has developed **Integrated Grievance Management System(IGMS)** which facilitates online registration of policyholders' complaints and helps track their status. A link to the insurers' grievance mechanism is also available in this website at [List of Insurers](#).

You can use the link given below to access the same.

<http://www.igms.irda.gov.in/>

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