

# Claim Process

## **What is the meaning of "All plans are cashless, if the claim amount is more than \$500"?**

This means that if the claim for medical expenses is up to US\$ 500(like for OPD), you have to pay first and on submission of requisite documents, reimbursement is made by the insurer(after deductible). In case of hospitalisation etc where the claim amount is higher, the claim is settled by the TPA directly to the hospital.

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