

Claim Process

What are the facilities offered by a TPA?

- 1 A 24 X 7 assistance to all policy holders through toll free number of the TPA
- 2 Online assistance during hospitalization and filing of claim documents
- 3 Assistance in providing Ambulance Services during Emergency 3 Enrollment Card against your policy, which would give you access to TPA services.
- 4 Cash Less service facilitation at network hospitals up to limit authorized by Mediclaim / Hospitalization Insurance
- 5 Claims Processing and Reimbursement for non-network hospitals
- 6 Other services as defined by your Employer / Insurer

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Author:

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